

Creating your ArcGIS.com account using Single Sign On (SSO) via Rutgers NetID

On January 11, 2021, the Rutgers University ArcGIS.com accounts and ArcPro applications transitioned to Single Sign On (SSO) via Rutgers NetID. If you previously had an ArcGIS.com account, it will be disabled and you will need to create a new account using your Rutgers NetID.

This can be accomplished either by logging into the Rutgers ArcGIS.com website, or by logging in using ArcGIS Pro. Each process simply requires clicking through various screens until presented with the SSO login prompts, after logging in successfully with your NetID your new ArcGIS.com account will be created automatically. After your new account is created, you will see your content and groups moved from your old account to your new account within a few days. The login process for each method is outlined below.

Account creation using the Rutgers ArcGIS.com website

Use any browser to navigate to the URL for the Rutgers ArcGIS.com website:

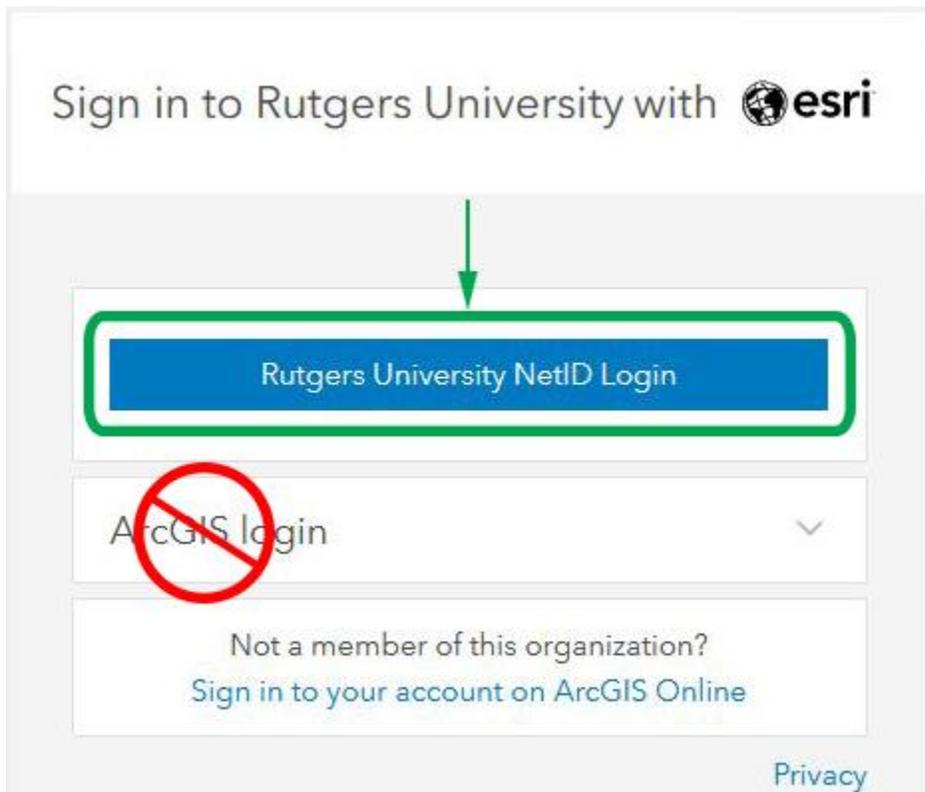
<https://rutgers.maps.arcgis.com/>

You will see a screen that looks similar to this image:



Click on the “Sign In” button located in the upper right portion of the screen.

You will then be presented with a login screen that looks similar to this image:



Click on the "Rutgers University NetID Login" button. Do ***NOT*** click on the pulldown menu that says "ArcGIS login", you will not be able to login with your NetID if you select that menu. After clicking on the NetID login button, you will be presented with the typical Rutgers SSO login screen:



NetID Login

NetID:

Your_NetID

Password:

Ensure proper security — keep your password a secret

I am at a public workstation, disable single sign-on [?](#)

Log In

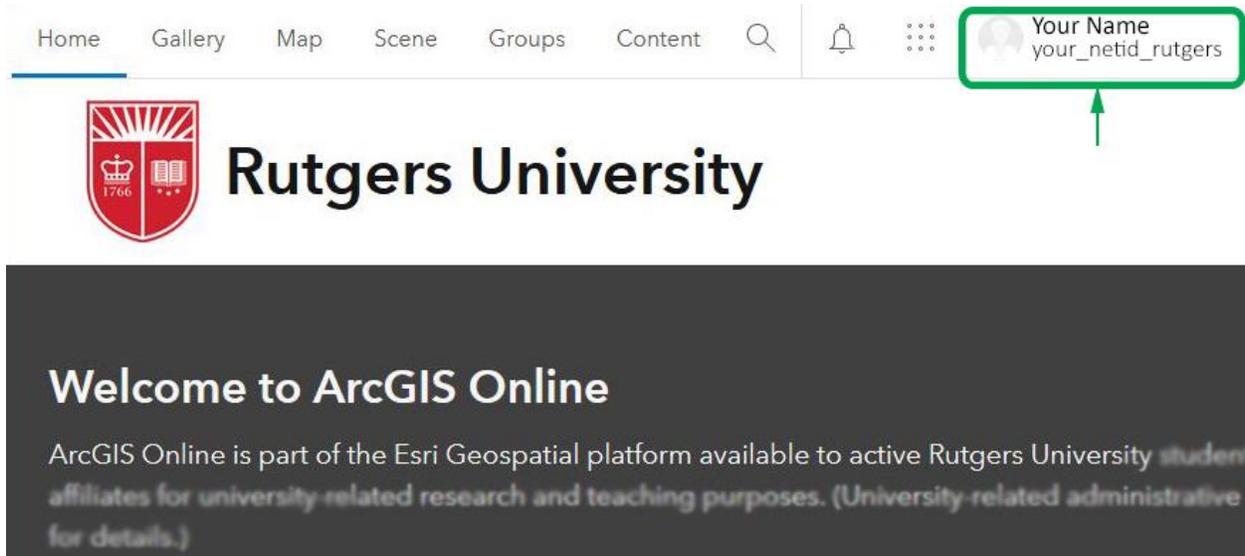
[Forgot your NetID or password?](#)
[First-time users, activate your NetID.](#)
[Need more help?](#)

For security reasons, please [log out](#) and exit your web browser when you are done accessing services that require authentication!

Powered by Rutgers Central Authentication Service (CAS)

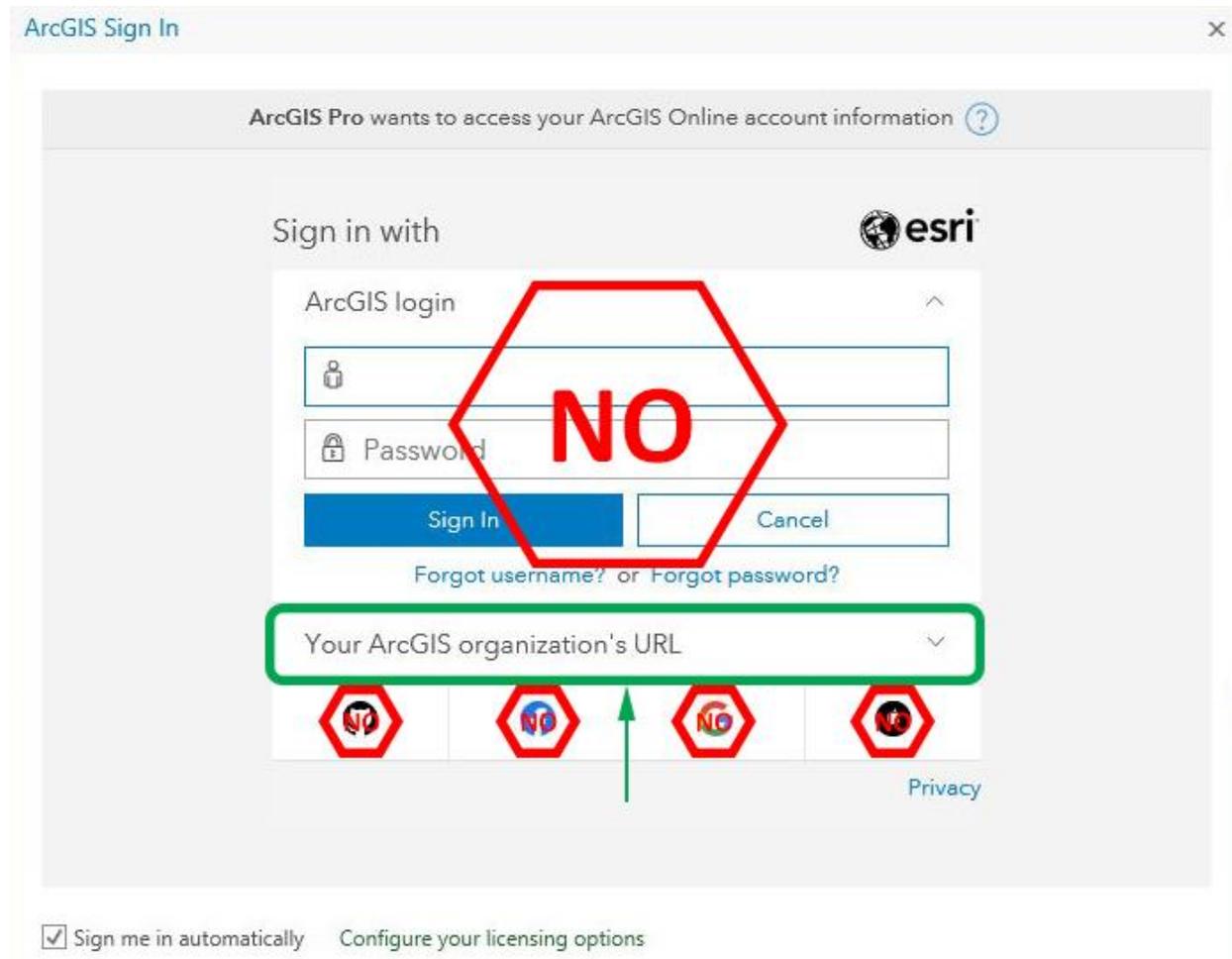
Enter your NetID and NetID password in the appropriate fields and click the “Log In” button. Depending on how your NetID is configured, such as NetID+ Two Factor Authentication, you may be presented with additional authentication screens to complete the login process.

After you have successfully logged in, your account will be created in the Rutgers University ArcGIS.com site, and you will see a screen that looks similar to this image. You will see your name and account name listed in the upper right hand corner. Your account is now active.



Account creation using ArcGIS Pro login

You can also create your new NetID account by using the login process when starting the desktop application ArcGIS Pro. This process will be similar every time you start ArcGIS Pro and are prompted to login. The ArcGIS Pro app is available for download from the Rutgers ArcGIS.com site and is installed on the Rutgers virtual labs and in many departmental labs that use ESRI software. Start ArcGIS Pro and wait for the initialization screen. By default, you will likely see the following image. If you do not, please contact your local IT support and ask them about configuring ArcGIS Pro for Named User licensing.



Do *NOT try to use the ArcGIS login fields or any of the social media buttons, you need to select the pulldown menu named “Your ArcGIS organization’s URL” so that you can be presented with the following screen:

ArcGIS Pro wants to access your ArcGIS Online account information ?

Sign in with 

ArcGIS login

Your ArcGIS organization's URL

rutgers .maps.arcgis.com

Remember this URL

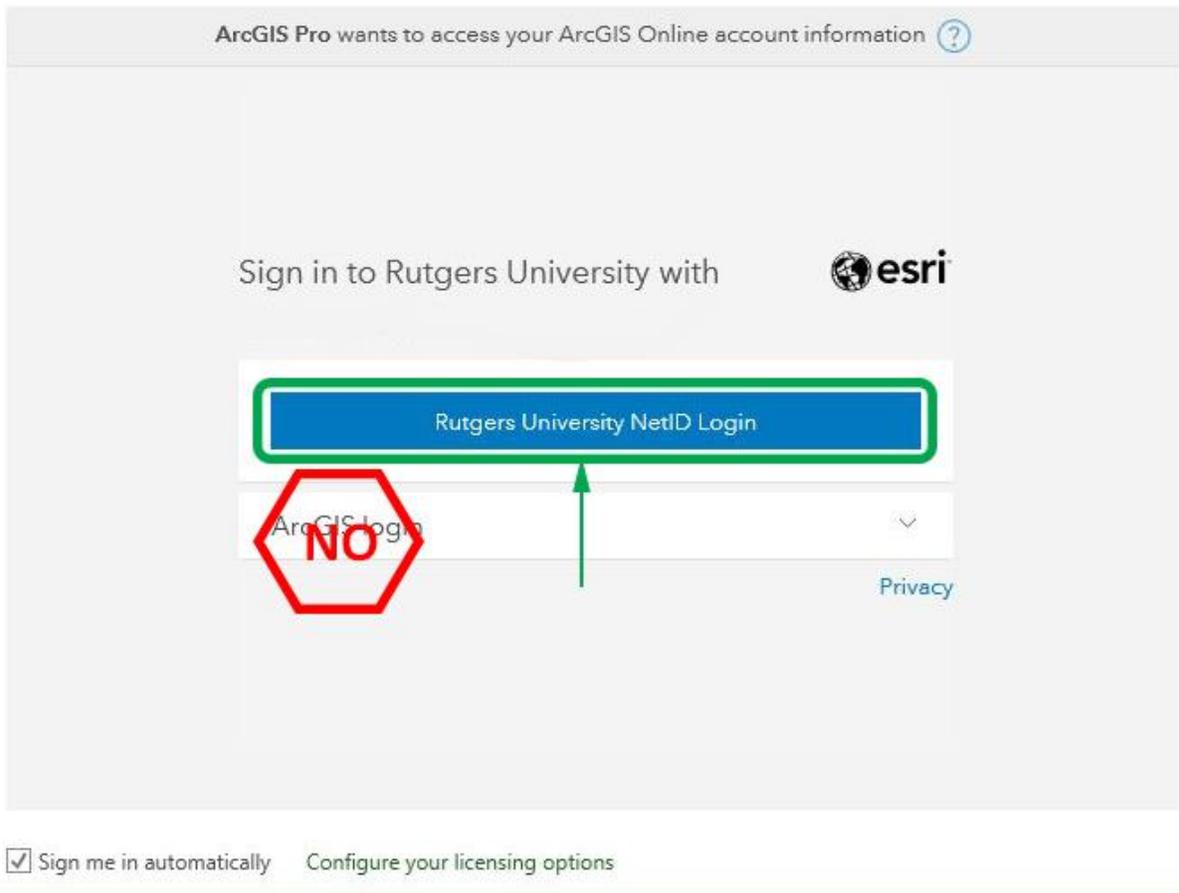
Continue



[Privacy](#)

Sign me in automatically [Configure your licensing options](#)

In the "Your ArcGIS organization's URL" field, type in "rutgers". You can check the box titled "Remember this URL", although this may not be saved when using the Rutgers virtual computer labs. Do ***NOT*** select the ArcGIS login pulldown menu, which will look like the previous image, and do ***NOT*** try to login using any of the social media buttons. After the information has been filled in, click on the "continue" button so that you can be presented with the following screen:



Click on the "Rutgers University NetID Login button, do ***NOT*** select the ArcGIS login pulldown menu, which will look like a previous image. After clicking on the NetID login button, you will be presented with the typical Rutgers SSO login screen:



NetID Login

NetID:

Your_NetID

Password:

Ensure proper security — keep your password a secret

I am at a public workstation, disable single sign-on [?](#)

Log In

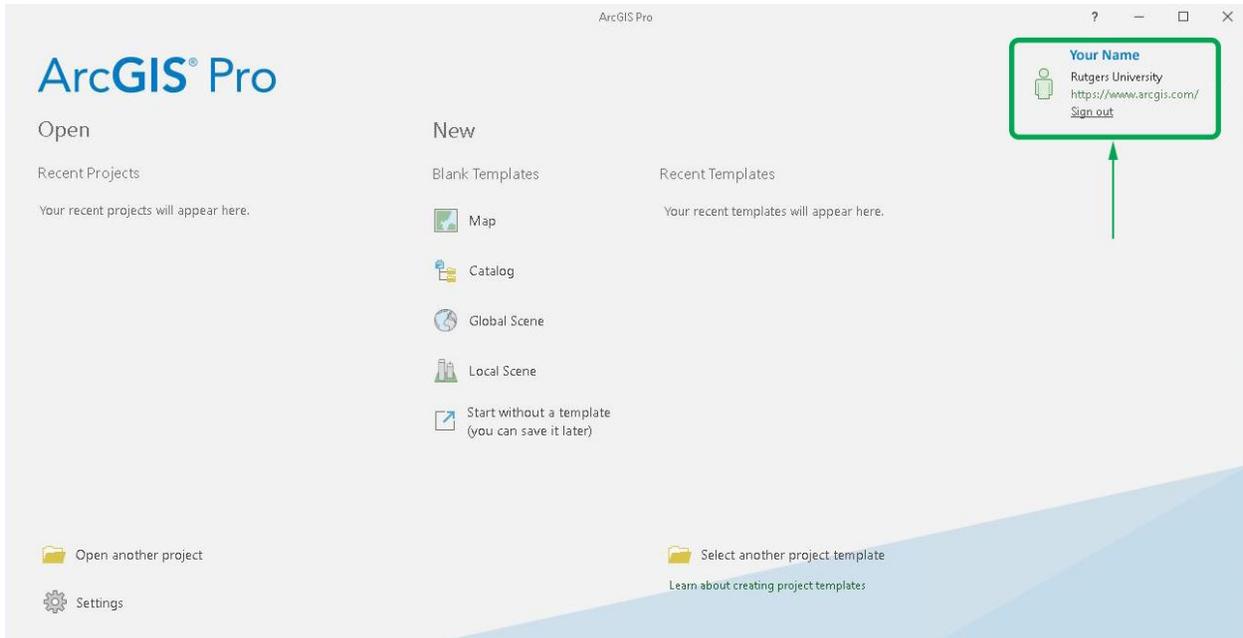
[Forgot your NetID or password?](#)
[First-time users, activate your NetID.](#)
[Need more help?](#)

For security reasons, please [log out](#) and exit your web browser when you are done accessing services that require authentication!

Powered by Rutgers Central Authentication Service (CAS)

Enter your NetID and NetID password in the appropriate fields and click the “Log In” button. In ArcGIS Pro, you will likely have to scroll down to get to the “Log In” button. Depending on how your NetID is configured, such as NetID+ Two Factor Authentication, you may be presented with additional authentication screens to complete the login process.

After you have successfully logged in, your account will be created in the Rutgers University ArcGIS.com site, and you will see a screen that looks similar to this image, which is the ArcGIS Pro start screen.



Your account status is listed in the upper right corner of the screen. Selecting any template or opening a project file will present you with a screen similar to this image, which will also list your account status in the upper right corner of the screen:

